2016-2022 AACSB CV

Shafig Al-Haddad

Professor – E. Marketing and Social Media Department

AACSB Status: SA

Work phone: 0796646461 Email: s.haddad@psut.edu.jo



RESEARCH PROFILE

| Profile | Link | No. of Citations | h-index |
|-----------|--|---------------------|---------|
| Google | https://scholar.google.com/citations?hl=en&user=aogNj3IAAAAJ&view_op=list_ | 456 | 10 |
| Scholar | works&sortby=pubdate | | |
| Scopus ID | 57197801119 | 72 | 5 |
| Orcid | https://orcid.org/0000-0001-8498-1827 | | |

EDUCATION

| Year | Degree | Major | Institution |
|------|--------|------------------------------------|-------------------------------------|
| 1988 | PhD | Business Administration- Marketing | Adamson University/ Philippines |
| 1986 | M.Sc. | MBA- Marketing | Far Eastern University/ Philippines |
| 1984 | B. Sc. | Accounting. | Mosul University/ Iraq |

ACADEMIC POSITIONS

| Year | Academic Title | Institution |
|------------------|--------------------------------------|---|
| 9/2022 - Present | Professor, E. Marketing Dept. | Princess Sumaya University for Technology, Jordan |
| 9/2021 - 9/2022 | Professor, Middle East University | Middle East University (Sabbatical) |
| 9/2014 - 9/2021 | Professor, E. Marketing Dept. | Princess Sumaya University for Technology, Jordan |
| 5/2010 - 9/2014 | Professor, Marketing Dept. | Applied Science University |
| 8/2004 - 4/2010 | Associate Professor, Marketing Dept. | Applied Science University |
| 9/1991 - 7/2004 | Assistant Professor, Marketing Dept. | Applied Science University. |
| | | |

ADMINISTRATIVE POSITIONS

| Year | Title | Institution |
|-----------------|---|--------------------------------|
| 9/2015 - 9/2017 | Dean – King Talal School of Business Technology | Princess Sumaya University for |
| | | Technology, Jordan |
| 9/2012 - 7/2013 | Acting President | Applied Science University |
| 8/2011 - 9/2014 | Vice President | Applied Science University |
| 9/2010 - 9/2014 | Dean of Scientific Research & Graduate Studies. | Applied Science University |
| 4/2001 - 8/2011 | Chairman of Marketing Dept. | Applied Science University |

BOOKS/BOOK CHAPTERS – 5 Years

| Year | Book/Chapters | Indexing |
|------|--|----------|
| 2018 | Al-Haddad, S., & Yassin, A. (2018). Governance Reform in Higher Education Institutions in the | Scopus |
| | Arab World: An Institutional Initiative. Springer: 83-104. | |
| 2019 | Obedat, M., Aldhmour, H., & Haddad, S. (2016). Sales Management & Personal Selling, Dar Wael for Publishing and Distribution, Amman, Jordan: 1-323. | N/A |
| 2003 | Haddad, S., & Swedan, N. (2003). Marketing: Contemporary Concepts, 1st. ed.2003, 2nd ed.2005, 3rd ed. 2007, 4th ed.2009 (refereed). Dar Al-Hamid, Amman, Jordan. | N/A |
| 1996 | Haddad, S., & Swedan, N. (1996). Principles of Marketing. Dar Al-Hamid, Amman, Jordan. | N/A |
| 1998 | Hareem, H., Haddad, S., & Judeh, M. (1998). Principles of Management. Dar Al-Hamid, Amman, Jordan | N/A |

JOURNAL PUBLICATIONS – 5 Years

| Year | Journal Publications | Article Classification (Basic, Applied, Teaching) | Indexing | Quartile |
|------|--|---|--------------------------|----------|
| 2022 | Al Khasawneh, M., Al-Haddad, S., Tahboub, M., Al Ouri, ST., Al Arabi, DA., Abu Sumaqa, L., Rihani, A. (2022) The Effect of Intrinsic and Extrinsic Motivations on Social Media Engagement and Customer Likelihood to Share Content on Facebook. <i>International Journal of Cyber Behavior, Psychology and Learning</i> (IJCBPL) 12(1). PP. 1-24. (Scopus) | Applied | Scopus | Q1 |
| 2022 | Al-Haddad, s., Sharabati, AAA., Harb, L., Husni, A., Abdelfattah, M. (2022) E-WOM and consumers' purchase intention: An empirical study on Facebook. <i>Innovative Marketing</i> , 18 (3), 149-158 (Scopus) | Applied | Scopus | Q2 |
| 2022 | Abdelsalam, R., Al-Haddad, S., Sharabati, AAA. (2022) Relationship between Maslow's hierarchy of needs and mumpreneurial intentions. <i>Problems and Perspectives in Management</i> 20 (3), 387-399 (Scopus) | Applied | Scopus | Q2 |
| 2022 | Al-Haddad, S., Sharabati, AA., Al-Khasawneh, M., Maraqa, R. Hashem, R. (2022) The Influence of Corporate Social Responsibility on Consumer Purchase Intention: The Mediating Role of Consumer Engagement via Social-Media. Sustainability 14 (6771), 1-17 (Scopus) | Applied | Scopus + Clarivate | Q1 |
| 2022 | Khasawneh, M., Al-Haddad, S., Salhieh, LA., Katawa, H., Alsayyed Y. (2022) The impact of user generated content on visiting intention to a destination. <i>International Journal of Technology Marketing</i> 16 (3), 275-299 (Scopus) | Applied | Scopus | Q2 |
| 2022 | Al-Khasawneh, M., Sharabati, AA., Al-Haddad, S., Tbakhi, B., Abusaimeh, H. (2022). The adoption of TikTok application using TAM model. International Journal of Data and Network Science 6 (4), 1389-1402 (Scopus) | Applied | Scopus | Q1 |
| 2022 | Alloush, F., & Al-Haddad, S. (2022) The impact of entrepreneurial competencies on firms' performance. <i>International Journal of Business Performance Management</i> 23 (4), 399-421(Scopus) | Applied | Scopus | Q3 |
| 2022 | Toubasi, S. & Al-Haddad, S. (2022) The impact of intrapreneurship on operators' performance of Jordanian Telecom organizations Problems and Perspectives in Management 20 (2), 551-563 (Scopus) | Applied | Scopus | Q2 |

| 2022 | Sharabati, AAA., Al-Haddad, S., Al-Khasawneh, M., Nababteh, N. (2022) The Impact of TikTok User Satisfaction on Continuous Intention to Use the Application. <i>Journal of Open Innovation: Technology, Market, and Complexity</i> 8 (3), 125. PP. 1-20 (Scopus) | Applied | Scopus | Q1 |
|------|---|---------|--------|----|
| 2022 | A Mareia, A., Al-Haddad, S., Daoudb, L., Habashneh, A., Fariz, R. (2022) The impact of innovation on customer satisfaction in the commercial banks: Business performance as a mediating variable. <i>Uncertain Supply Chain Management</i> 10 (3), PP. 887–894 (Scopus) | Applied | Scopus | Q1 |
| 2022 | Sharabati, AA., Al-Haddad, S., Judeh, M., Al-Badaw, B. (2022) Brand extension and purchase intention of Jordanian banks' clients, <i>Innovative Marketing</i> 18 (2), 60-71(Scopus) | Applied | Scopus | Q2 |
| 2022 | AL-Haddad, S., Ayesh, O., Al-Hassan, S., Abu Taleb, J., Abu Taleb, F., Al Otaibi, L., (2022). The Impact of Social Media Advertisements on Purchase Intentions: An Empirical Study on Food Industry in Jordan, <i>Jordan Journal of Business Administration</i> , 17 (4), 611-624 | Applied | Scopus | Q4 |
| 2021 | Alfarraj, O., Alalwan, A., Obeidat, Z., Baabdullah, A., Aldmour, R., Al-Haddad, S. (2021). Examining the Impact ofInfluencers' Credibility Dimensions: Attractiveness, Trustworthiness, and Expertise on the Purchase Intention in the Aesthetic Dermatology Industry. Review of International Business and Strategy, 31(3), pp 355-374 | Applied | Scopus | Q1 |
| 2021 | Masa'deh, R.; AL-Haddad, S.; Al Abed, D.; Khalil, H.; AlMomani, L.; Khirfan, T. (2021) The Impact of SocialMedia Activities on Brand Equity. <i>Information</i> 12, 477 | Applied | Scopus | Q1 |
| 2021 | Abdelsalam, R., AL-Haddad, S., and Zeqiri, J., (2021) Influence of Work-Family Conflict on The Emergence of Nascent Mumpreneurs Community in Jordan. Journal ofEnterprising Communities: People and Places in the GlobalEconomy, 15(3). 414-431 | Applied | Scopus | Q2 |
| 2021 | Zghoul, H., & Al-Haddadm S., (2021). The Influence of Product Innovation on Customer Satisfaction in the Pharmaceutical Sector in Jordan. <i>International Journal of Applied Research on Public Health Management</i> (IJARPHM), 6(1), p 45-63 | Applied | N/A | |
| 2020 | AL-Haddad, S., Awad, A., Albati, D., Almashhadani, I., Dirani, W. (2020). Factors Effect Green Cosmetics PurchaseIntention, <i>Journal of Management Information and Decision Sciences</i> , Vol.23(4), p 332-342 | Applied | Scopus | Q3 |
| 2018 | Shaheen, N., & Al-Haddad, S. (2018). Entrepreneurial Self-Efficacy and Entrepreneurial Behavior. International Journal of Development and Sustainability, 7(10), 2385-2402. | Applied | N/A | |
| 2018 | Badran, O., & Al-Haddad, S. (2018). The Impact of Software User Experience on Customer Satisfaction. <i>Journal of Management Information and Decision Sciences</i> , 21(1), 1-20. | Applied | Scopus | Q3 |
| 2018 | Al-Haddad, S., Badran, O., & Daood, A. (2018). The Impactof Transformational Leadership Style on Employees' Job Satisfaction. <i>International Journal of Pure and Applied Mathematics</i> , 119(1) 18, 887-900. (Scopus) | Applied | Scopus | Q3 |

| 2018 | Dawwas, A., & Al-Haddad, S. (2018). The Impact of Locus of Control on Innovativeness. <i>International Journal of Development and Sustainability</i> , 7(5), 1721-1733. | Applied | | |
|------|--|---------|--------|----|
| 2018 | Kakish, I., & Al-Haddad, S. (2018). The Impact of Using Social Network Sites on Entrepreneurial Project Success. <i>Journal of Finance and Marketing</i> , 2(2), 73-79. | Applied | | |
| 2018 | Al-Haddad, S., Taleb, R. A., & Badran, S. (2018). The Impact of the Education Services Quality on Students' Satisfaction: An Empirical Study on Business Schools at Jordanian Universities in Amman. <i>International Journal of Business Excellence</i> , 14(3), 393-413. | Applied | Scopus | Q3 |

PROCEEDINGS/PRESENTATIONS - 5 Years

| Year | Presentations | Article Classification (Basic, Applied, Teaching) | Indexing |
|------|--|---|------------------------------|
| 2021 | Al-Haddad, S., Abuseir, A., Nuimat, A., Bisharat, A., AlHaj, K., and Shreiha, S. (2021). Consumer Engagement on Facebook and Purchase Intention. The 38th International Business Information Management Association Conference: Madrid, Spain 13-14 November 2021. IBIMA. ISBN: 978-0-9998551-5-7 | Applied | Scopus/ Web of Science |
| 2020 | Al-Haddad, S., Aburadaha, H., & Khater, E. (2020). The Impact of Packaging Elements on Consumer Buying Behavior in Food Industry. The 36th International Business Information Management Association Conference: pp (9319-9329). Madrid, Spain 13-14 November 2020. IBIMA. ISBN: 978-0-9998551-5-7 | Applied | Scopus/ Web of Science |
| 2019 | Abuhashesh, M., AL-Haddad, S., & Sumadi, M. (2019). The Effect of Culture and E-Word of Mouth on Customers' Attitude toward Facebook Advertising. The 34th International Business Information Management Association Conference: pp (9319-9329). Madrid, Spain 13-14 November 2019. IBIMA. ISBN: 978-0-9998551-3-3 | Applied | Scopus/ Web of Science |
| 2019 | AL-Haddad, S., Badran, A., Bsharat, N., Madi, Y. & AL-Haddad, I. (2019). The Impact of Perceived Risk on Online Purchase Intention in Jordan. The 34th International Business Information Management Association Conference: pp (5959-5966). Madrid, Spain 13-14 November 2019. IBIMA. ISBN: 978-0-9998551-3-3 | Applied | Scopus/ Web of Science |
| 2016 | USA, Boston. ICAM 2016, AACSB Institutional Roster, April 3rd – 5th, 2016. CN-2016 April International Conference and Annual Meeting. | USA | |
| 2016 | Egypt, Cairo. EFMD MENA Conference: Business Education for Inclusive Economy. The Effect of Higher Business Education on Gross Domestic Product in Jordan. The American University of Cairo, April 11th – 13th, 2016. | AUC | |
| 2016 | Lebanon, Beirut. The Annual Conference of the Arab Society of Faculties of Business, Economic & Political Sciences, and the Conference Entitled Accrediting Business Schools, A Necessity or a Trend. The Faculty of Business and Commercial Sciences, Holy Spirit University of Kaslik (USEK), April 25th – 27th, 2016. | USEK | |

RESEARCH WORK IN PROGRESS

| Year | Work in Progress / Title | Status (Submitted, Accepted) |
|------|--|------------------------------|
| 2022 | Shafig Al-Haddad (2025) The Impact of Brand Personality of Smartphones on Customer Loyalty: Mediating Role of Brand Awareness, <i>Jordan Journal of Business Administration</i> . Accepted to be published in volume (21) issue (2), 2025. | Accepted |
| 2022 | Hadeel Alomari and Shafig Al-Haddad (2024) Effects of Islamic Entrepreneurship Mind Programming on the Entrepreneurial Performance, <i>Jordan Journal of Business Administration</i> . Accepted to be published in volume (20) issue (2), 2024. | Accepted |
| 2022 | Shafig Al-Haddad, Mohammad Al Khasawneh, Esraa Odeh, Dana Alsarabi, Dana Barakat, Emily Sweis, Yara Batarseh, The Impact of Instagram Influencers on Customers' Purchase Intention, <i>International Journal of Business Excellence</i> . DOI: 10.1504/IJBEX.2021.10043344 (Scopus) | Accepted |
| 2022 | Abdel-Aziz Sharabati, Shafig Al-Haddad, Azzam Aboumoghli, Lean Management and Competitive Advantage: A Systematic Literature Review, <i>International Journal of Business Excellence</i> . DOI: 10.1504/IJBEX.2022.10049799(Scopus) | Accepted |
| 2022 | Dina Khreis, Shafig Al-Haddad, Entrepreneurial Bricolage, New-Product Development and Entrepreneur's Creativity, <i>International Journal of Business Excellence</i> . <i>DOI:</i> 10.1504/IJBEX.2021.10047332(Scopus) | Accepted |
| 2022 | Mohammad Al Khasawneh, Shafig Al-Haddad, Rahaf Mbaideen, Raghad Ghazi, Tala Irshaid, Husam Mustafa Abdallah Alnaimi, Investigating the impact of Social Media Marketing on Research Online and Purchase Offline (ROPO) for Fashion Luxury Brands, <i>International Journal of Business Excellence</i> , DOI: 10.1504/IJBEX.2020.10046674(Scopus) | Accepted |

| 2021 | Albaw, D., Al-Haddad, S., and Sammour, G. (2021) Creating Educational Content to Prepare Jordanian Children for Future Challenges, "Dirasat"- Human and Social Sciences (Scopus) | Accepted |
|------|--|----------|
| 2021 | Al Khasawneh, M., Al-Haddad, S (2021) The Impact of Instagram Influencers on Customers' Purchase Intention, <i>Int. J. of Business Excellence</i> . (Scopus) | Accepted |
| 2021 | Al Khasawneh, M., Al-Haddad, S., Mbaideen, R., Ghazi, R., Irshaid, T., Alnaimi, H. (2021) Investigating the impact of Social Media Marketing on Research Online and Purchase Offline (ROPO) for Fashion Luxury Brands, Int. J. of Business Excellence. (Scopus) | Accepted |

RESEARCH FUNDS/PROJECTS

| Year | Project Name | Duration | Sponsor |
|------|--|-----------|---------|
| 2014 | Haddad, S., & Judeh, M. (2014). Motivation of Faculty Members in Jordanian | 2014-2015 | ASU |
| | Universities to Conduct Scientific Research. The Jordan Journal of Applied | | |
| | Science, Humanities, 16(1) 159-171, (JD 500). | | |
| 2009 | Judeh, M., & Haddad, S. (2009). Impact of Marketing Mix on Consumer Loyalty. | 2008-2009 | ASU |
| | Accounting, Management and Insurance Review, 73, 1-34, (JD 500). | | |
| 2014 | Haddad, S., & Judeh, M. (2014). The Extent to which Ministries and Public | 2012-2014 | MHE |
| | Institutions. The Winners of King Abdullah II Award for Excellence on Government | | |
| | Performance and Transparency Achieve Culture of Excellence, from the Perspective | | |
| | of Employees and Clients. Scientific Research Support Fund, Amman, Jordan | | |
| | (External Funded Research) (JD 10180). | | |

IMPACT OF SCHOLARSHIP

| Year | No. of Reviewed Articles |
|------|--------------------------|
| 2022 | 8 |
| 2021 | 10 |
| 2020 | 8 |
| 2019 | 10 |
| 2018 | 7 |
| 2017 | 9 |

RESEARCH/EDITORIAL MEMBERSHIPS

| Year | Journal/Conference | Role (editor, associate editor, editorial advisory board member, reviewer) |
|----------------|--|--|
| 9/2010-9/2014 | The Jordan Journal of Applied Science (Science and | Editing director |
| | Humanities), the Applied Science University. | |
| 9/2012-9/2016 | Jordan Journal of Business Administration (The University of Jordan) | Board member |
| 9/2016-Present | Jordan Journal of Business Administration | Reviewer |
| 8/2021-Present | Journal of Enterprising Communities | Reviewer |
| 7/2020-Present | "Dirasat"- Human and Social Sciences. | Reviewer |
| 6/2014-Present | International Business Research | Reviewer |
| 8/2017-Present | Computers in Human Behavior | Reviewer |

GRADUATE RESEARCH SUPERVISION

| Year | Thesis title | Role (Supervisor / Co- supervisor/Examiner) | Degree (PhD, MSc) | Institution |
|------|---|---|-------------------|-------------|
| 2021 | The Impact of Entrepreneurial Marketing on SMEs' Performance: Technological Turbulence as a Moderating Variable. Dareen Hanoun. 13-6-2021. <i>Princess Sumaya University for Technology. Jordan</i> | Supervisor | MA | PSUT |
| 2021 | The Impact of Total Quality Management in Achieving Organization Sustainability. Srategic Planning as a Moderating Variable. | Examiner | MA | AAU |

| | Rasha Dababneh. 30-5-2021. Amman Arab University. Jordan | | | |
|------|--|------------|----|------|
| 2021 | The Role of Social Media in Attractive new Customer. Maher Alkurdi. 14-6-2021. Amman Arab University. Jordan | Examiner | MA | AAU |
| 2021 | The Impact of Adopting Corporate Entrepreneurship in the Public Sector on Innovative Performance: The Moderating Role of Knowledge Sharing. Taghreed Khirfan. Princess Sumaya University for Technology. Jordan | Examiner | MA | PSUT |
| 2021 | Factors Influencing Entrepreneurial Intentions with The Moderating Role of COVID-19: A Comparison Study. Diala Batti. 7-8-2021 Princess Sumaya University for Technology. Jordan | Examiner | MA | PSUT |
| 2021 | The Impact of Pink Marketing on Consumer Decision- Making Process to Buy Cosmetics: The Moderating Role of social media. Duaa Bader. 21-1-2021. Applied Science University. Jordan | Examiner | MA | PSUT |
| 2021 | The Impact of E. Promotion on Increasing Fashion Product Sales: The Role of Consumer Intentions as a Mediating Role. Alaa Hassan. 19-8-2021. Applied Science University. Jordan | Examiner | MA | ASU |
| 2021 | Entrepreneurial Bricolage Fostering New Product Development: Mediating Role of Entrepreneur's Creativity. Dina Khreis. 19-12-2020. Princess Sumaya University for Technology. Jordan | Supervisor | MA | PSUT |
| 2020 | The Impact of Telephone Services Quality on Achieving Customer Satisfaction in Yemen Mobile Company. Ali Alshareef. 26-4-2020. Amman Arab University. Jordan | Examiner | MA | AAU |
| 2020 | Factors influencing the Adoption of Big Data by Marketing Decision Makers in Jordanian Commercial Banks. Nour Alsaad. 18-5-2020. The University of Jordan. Jordan | Examiner | MA | JU |
| 2020 | Creating Educational Content Incorporating Mayer's Cognitive Theory to Prepare Jordanian Children for Future Challenges. Duaa Albaw. 4-6-2020. Princess Sumaya University for Technology. Jordan | Supervisor | MA | PSUT |
| 2020 | Entrepreneurial Motivations of Refugees: A Comparative Study between Jordanian Citizens and Syrian Refugees. Dalia Othman. 29-7-2020. Princess Sumaya University for Technology. Jordan | Examiner | MA | PSUT |
| 2020 | Strategic Human Resources Management and Work Engagement Outcomes. Hani AL-Fawareh. 20-4-2020. Yarmouk University. Jordan | Examiner | MA | YU |

| 2020 | Big Data for Entrepreneurs in the Middle East: A New Paradigm. Suha Rasheed. 26-4-2020. Princess Sumaya University for Technology. Jordan. | Examiner | MA | PSUT |
|------|--|------------|----|------|
| 2020 | The Impact of Entrepreneurship on Political Stability, Unemployment as a Mediating Variables. Nedaa Kharroub. 23-1-2020. Princess Sumaya University for Technology. Jordan | Supervisor | MA | PSUT |
| 2020 | The Impact of Innovative Marketing Strategy on Sustainable Competitive Advantages. Noor Bsharat, 19-1-2020. Princess Sumaya University for Technology. Jordan | Examiner | MA | PSUT |
| 2020 | Factors Affecting General Physicians Description in Jordan. Eyas Dabbour. 19-1- 2020. Applied Science University. Jordan | Examiner | MA | ASU |
| 2020 | The Knowledge, Attitude and Practice toward Green Fashion Innovation Adoption. Yasmeen Madi, 19-1-2020. Princess Sumaya University for Technology. Jordan | Examiner | MA | PSUT |
| 2020 | The Effect of Online Determinants on Customers' E. Loyalty. Ali Assaffar, 25-1-2020. Middle East University. (MEU), Jordan | Examiner | MA | MEU |
| 2019 | The Impact of Adoption of 3D Printing Technology upon Entrepreneurial Companies. Muath Surkaji. 13-5-2019. Princess Sumaya University for Technology. Jordan | Examiner | MA | PSUT |
| 2019 | Factors Affecting Customers Buying Decision of None- Pharmaceutical Product in Jordan. Alaa Zeyadah. 27-8-2019. Amman Arab University | Examiner | MA | AAU |
| 2019 | The Impact of Greater Amman Municipality E. Services on Citizens' Satisfaction. Alaa Abu Gazleh 17-6-2019 Applied Science University. Amman | Examiner | MA | ASU |
| 2019 | The Effect of Sales Force Effectiveness on Customer Behavior. 27-1-2019. AL- Zaytooneh University | Examiner | MA | ZU |
| 2019 | The Antecedent Factors Influencing the Purchase Intention of Over-the Counter Medicine" Raeda Habash. 23-4-2019, The University of Jordan. | Examiner | MA | ΊΠ |
| 2019 | Consumer Attitudes toward Using Direct-To- Consumer Advertising Tools for Prescription Drugs and their Impact on Consumer Awareness, 14/5/2019, Middle East University | Examiner | MA | MEU |
| 2019 | The Impact of Greater Amman Municipality E. Service on Citizens' satisfaction" Alaa Abu-Gazaleh. 17-6-2019, Applied Science University | Examiner | MA | ASU |

| 2019 | The Impact of Greater Amman Municipality E. Service on Citizens' satisfaction" Alaa Abu-Gazaleh. 17-6-2019, Applied Science University | Examiner | MA | ASU |
|------|--|------------|----|-------------|
| 2019 | The impact of Marketing Competencies on the Marketing Performance of Business Organization in Jordan. Lorance Fahed, ALZaytoonah University, 15/1/2019 | Examiner | MA | ZU |
| 2018 | Effects of Islamic Entrepreneurship Mind Programming on Entrepreneurial Performance in Jordan, Hadeel Omary, Princess Sumaya University for Technology, 09/2016 – 01/2018. | Supervisor | MA | PSUT |
| 2019 | The impact of Marketing Competencies on the Marketing Performance of Business Organization in Jordan. Lorance Fahed, ALZaytoonah University, 15/1/2019 | Examiner | MA | ASU |
| 2018 | The Impact of Market Analysis on the Feasibility of Establishing Small and Medium Size Retail Business in Mafraq Governorate, Issa Aladamat, Al-Albayt University. 26-12-2018 | Examiner | MA | Al-Albayt U |
| 2018 | The Impact of Strategy of the Training Programs on the Performance of Jordanian Customs, Abdalla Bani Khalid, Al-Albayt University. 26-12-2018. | Examiner | MA | Al-Albayt U |
| 2018 | The Impact of Key Success factors on competitive Advantages of Electronic Retail Websites, Mohammad Otoom, Middle East University, 2018. | Examiner | MA | ASU |
| 2017 | Individuals as Entrepreneurs or Employees: The Role of Locus of Control and its Impact on Innovativeness, Aseel Dawwas, <i>Princess Sumaya University for Technology</i> , 07/2016 – 07/2017 | Supervisor | MA | PSUT |
| 2017 | The Impact of Using Social Network Sites on Entrepreneurial Project Success, Ibrahim Kakish, <i>Princess Sumaya University for Technology</i> , 07/2016 – 07/2017. | Supervisor | MA | PSUT |
| 2017 | The Influence of Entrepreneurial Self-efficacy and Creativity on Entrepreneurial Behavior, Noor Shaheen, <i>Princess Sumaya University for Technology</i> , 07/2016 – 07/2017. | Supervisor | MA | PSUT |
| 2014 | The Impact of Complaints' Handling on Customers' Satisfaction: Empirical Study on Commercial Banks' Clients in Jordan, Mohammad Shamout, Applied Science University, 20/5/2014. | Supervisor | MA | ASU |
| 2014 | The Impact of Mobile Banking on Enhancing Customers' E-Satisfaction: An Empirical Study on Commercial Study on Commercial | Supervisor | MA | ASU |

| | Banks in Jordan, <i>Applied Science University</i> , 07/2012 – 02/2014. | | | |
|------|---|------------|-----|------------|
| 2011 | A Proposed Model for Demonstrating the Role of Integrated Marketing Communication in Attracting Customers to the Hotel Sector, Mohammad Alsoos, Amman Arab University, 21/07/2012. | Supervisor | PHD | AAU |
| 2011 | The Ethical Dimension of the Marketing Mix and the Risks of Undermining It, Al-Jinan University, 28/10/2011. | Supervisor | PHD | Al-Jinan U |
| 2011 | Designing an Electronic Marketing Strategy for Developing Tourism in Jordan, Amman Arab University, 10/12/2011. | Supervisor | PHD | AAU |
| 2011 | The Effect of Adopting Social Responsibility by Jordanian Industrial Companies on the Marketing Performance of the Trademark, Ehab Haykal, Amman Arab University, 21/06/2011. | Examiner | PHD | AAU |
| 2009 | Developing a Marketing Strategy for Promoting the Services of the Jordanian Youth Centers, Mohammad Alkhaldi, Amman Arab University, 07/10/2009. | Examiner | PHD | AAU |
| 2008 | The Extent of the Adoption by the General Industrial Corporations in Jordan of the Concept of Appropriation in Marketing, Amman Arab University, 2008. | Examiner | PHD | AAU |
| 2008 | Factors Determining the Application of Product Formation Strategy According to The Required Specifications of Customers in the Jordanian General Industrial Corporations, Sultan Fraihat, Amman Arab University, 30/08/2008. | Examiner | PHD | AAU |
| 2008 | Developing a Model for Explaining the Effect of the Internal and External Environmental Determinants on the Export Performance of Jordanian Companies of Pharmaceutics: A Field Study, Feras Alshahwan, Amman Arab University, 26/02/2008 | Examiner | PHD | AAU |

GOVERNANCE/COMMITTEES

| Year | Name of Committee /Institution | Role |
|-----------|--|----------|
| 2016-2019 | Middle East and North Africa Advisory Council | Member |
| | (MENAAC) for the AACSB | |
| 2015-2017 | AACSB Accreditation committee for King Talal School of | Chairman |
| | Business Technology (KTSBT) at PSUT. | |
| 2015-2017 | Member of the Deans' Council of Princess Sumaya | Member |
| | University for Technology. | |
| 2017-2021 | Economics committee of the Scientific Research Support | Member |
| | Fund, Ministry of Higher Education and Scientific | |
| | Research | |
| 2016-2017 | The committee for updating the criteria of special | Member |
| | accreditation of the major of Marketing and E. Marketing | |
| | and social media in the Jordanian universities, the | |
| | Accreditation Council in cooperation with Petra University | |

| 2014-2016 | Member of the Scientific Research Council of Princess | Member |
|-----------|---|----------|
| | Sumaya University for Technology 2014 – 2016. | |
| 2014-2016 | Member of the Council of Graduate Studies of Princess Sumaya University for Technology | Member |
| 2015-2017 | Member of the Council of the committee of the university appointment and promotion of Princess Sumaya University for Technology 2015 | Member |
| 2010-2014 | Member of the committee of the university appointment and promotion of the Applied Science University. | Member |
| 2010-2014 | Chairman of the committee of laws and regulations of the Applied Science University | Chairman |
| 2010-2014 | Chairman of the Scientific Research Council of the Applied Science University | Chairman |
| 2010-2014 | Chairman of the primary academic disciplinary council of the Applied Science University. | Chairman |
| 2010-2014 | Chairman of the council of the center of studies, consultation and community service of the Applied Science University | Chairman |
| 2010-2014 | Chairman of the council of the center of studies, consultation and community service of the Applied Science University | Chairman |
| 2010-2014 | Chairman of the committee of university curricula | Chairman |
| 2010-2014 | Chairman of the council of the measurement and assessment center of the Applied Science University. | Chairman |
| 2006-2007 | The committee for updating the criteria of special accreditation of the major of marketing in the Jordanian universities, the Accreditation Council, Ministry of Higher Education and Scientific Research | Member |
| 2004-2005 | The committee for preparing vocational analysis of the family of vending vocations and trade services, Organization of Vocational Training | Member |

COMMUNITY SSERVICE AND SOCIAL RESPONSIBILITY

| Year | Society/Association/ Institution | Role |
|-----------|----------------------------------|---------------|
| 2015 | American University of Cairo. | Guest speaker |
| 2022 | Middle East University | Guest Speaker |
| 2010-2022 | Many firms in Jordan | Trainer |
| | | |
| | | |