

**2020-2025 AACSB CV****Ahmad Abushakra****Associate Professor – Business Technology Department****AACSB Status: SA**

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**RESEARCH PROFILE**

| Profile        | Link  | No. of Citations | h-index |
|----------------|---|------------------|---------|
| Google Scholar | <a href="https://scholar.google.com/citations?user=f4jDZOcAAAAJ">https://scholar.google.com/citations?user=f4jDZOcAAAAJ</a> | 405              | 12      |
| Scopus ID      | 57998028000   | 228              | 9       |
|                |   |                  |         |

**EDUCATION**

| Year | Degree | Major                          | Institution                        |
|------|--------|--------------------------------|------------------------------------|
| 2013 | PhD    | Computer Science & Engineering | University of Bridgeport, CT – USA |
| 2007 | M.Sc.  | Management Information Systems | Arab Academy, Jordan               |
| 2004 | B. Sc. | Management Information Systems | Philadelphia University, Jordan    |

**ACADEMIC POSITIONS**

| Year              | Academic Title                  | Institution   |
|-------------------|---------------------------------|---|
| 06/2025– Present  | Associate Professor             | Princess Sumaya University for Technology, Jordan   |
| 08/2021 – 06/2025 | Assistant Professor             | Princess Sumaya University for Technology, Jordan   |
| 9/2017 – 8/2021   | Assistant Professor             | Sohar University, Oman                              |
| 9/2013 – 8/2017   | Assistant Professor             | University of Technology and Applied Sciences, Oman |
| 8/2010 – 5/2013   | Teaching and Research Assistant | University of Bridgeport, CT, USA                   |

**ADMINISTRATIVE POSITIONS**

| Year              | Title  | Institution                                       |
|-------------------|--|---|
| 09/2023 – 09/2025 | Head of Business Information Technology Department | Princess Sumaya University for Technology, Jordan |
| 9/2017 – 8/2021   | Management Information Systems Program Coordinator | Sohar University, Oman                            |

**JOURNAL PUBLICATIONS – 5 Years**

| Year | Journal Publications   | Article Classification<br>(Basic, Applied, Teaching) | Indexing | Quartile |
|------|--|--|----------|----------|
| 2025 | Abushakra, A. , Nikbin D., Anaya, L .Navigating Patients' Intentions in Smart Health: Insights | Applied  | SCOPUS   | Q2       |

|      |  |         |        |     |
|------|--|---------|--------|-----|
|      | from Novel Factors, Journal of Information and Knowledge Management 2024   |         |        |     |
| 2025 | Qutaishat, F., Abushakra, A., & Al-Omari, M. A Student-centric Perspective on Leveraging of the Metaverse in Higher Education. Journal of Information & Knowledge Management, 0(0), 2550021.   | Applied | SCOPUS | Q2  |
| 2024 | Malas, L., Shawaqfeh, A. & Abushakra, A. The future of artificial intelligence: evaluating ChatGPT's performance in X sentiment prediction. Discov Artif Intell 4, 105 (2024).   | Applied | SCOPUS | N/A |
| 2023 | Qutaishat, F., Abushakra, A., Anaya, L., & Al-Omari, M. (2023). Investigating the factors affecting the intention to adopt cloud-based ERP systems during the COVID-19 era: evidence from Jordan. Business Process Management Journal, 29(3), 653-670. | Applied | SCOPUS | Q1  |
| 2023 | Anaya, L., Flak, L., & Abushakra, A. (2023). Realizing Sustainable Value from ERP Systems Implementation. Sustainability, 15(7), 5783.   | Applied | SCOPUS | Q1  |
| 2022 | Abushakra, A., Nikbin, D., Odeh, A., & Abdulwahab, R. (2022). The effect of trust, IT knowledge, and entrepreneur's innovativeness to embrace or shun the internet of things. Frontiers in Psychology, 13, 1035015.                                    | Applied | SCOPUS | Q2  |

#### PROCEEDINGS/PRESENTATIONS – 5 Years

| Year | Presentations | Article Classification<br>(Basic, Applied, Teaching) | Indexing |
|------|---------------|--|----------|
|      |               |  |          |

#### RESEARCH WORK IN PROGRESS

| Year | Work in Progress / Title | Status<br>(Submitted, Accepted) |
|------|--------------------------|---------------------------------|
|      |                          |                                 |

#### RESEARCH FUNDS/PROJECTS

| Year | Project Name | Duration | Sponsor |
|------|--------------|----------|---------|
|------|--------------|----------|---------|

## IMPACT OF SCHOLARSHIP

| Year | No. of Reviewed Articles |
|------|--------------------------|
| 2025 | 3                        |
| 2024 | 5                        |
| 2023 | 1                        |
| 2022 | 1                        |

## RESEARCH/EDITORIAL MEMBERSHIPS

| Year | Journal/Conference   | Role ( <i>editor, associate editor, editorial advisory board member, reviewer</i> ) |
|------|--|---|
| 2025 | Frontiers in Public Health   | Reviewer  |
| 2024 | Education and Information Technologies<br>Egyptian Informatics Journal | Reviewer  |
| 2023 | Egyptian Informatics Journal   | Reviewer  |
| 2022 | Egyptian Informatics Journal   | Reviewer  |

## GRADUATE RESEARCH SUPERVISION

| Year      | Thesis title  | Role<br>( <i>Supervisor / Co-supervisor/Examiner</i> ) | Degree<br>( <i>PhD, MSc</i> ) | Institution      |
|-----------|---|--|-------------------------------|------------------|
| 2024-2025 | Main Supervisor of Rofaida Okour<br>Intelligent global market segmentation for product demand forecasting   | Supervisor   | M.Sc.                         | PSUT             |
| 2021      | Main Supervisor of Abdullah Ibrahim Ahmed Al Balushi (MBA candidate) Online Learning Challenges and Acceptance from Students Perspective in Al Batinah region in Oman | Supervisor   | M.Sc.                         | Sohar University |
| 2020      | Main Supervisor of Abdullah Salim Al Farsi (MBA candidate) Factors impacting the utilization of e-services in the Sultanate of Oman                                   | Supervisor   | M.Sc.                         | Sohar University |
| 2020      | Main Supervisor of Laila Abdullah Al. Maqbali (MBA candidate) Impact of Remote E-learning Quality on Students Satisfaction  | Supervisor   | M.Sc.                         | Sohar University |

## GOVERNANCE/COMMITTEES

| Year      | Name of Committee /Institution  | Role     |
|-----------|---|----------|
| 2023-2025 | Curriculum Development Committee “Master in technology management and policies” | Chairman |
| 2023-2025 | Department Academic Board   | Chairman |
| 2023-2025 | Masters Admission Committee   | Chairman |
| 2023-2025 | IoA Global Accreditation Committee  | Chairman |
| 2023-2025 | Faculty Academic Board  | Member   |
| 2023-2025 | Faculty Advisory Board  | Member   |
| 2023-2025 | Postgraduate Studies Committee  | Member   |
| 2023-2025 | Strategic Plan Committee  | Member   |

|           |   |          |
|-----------|---|----------|
| 2023-2025 | Department Academic Board                         | Chairman |
| 2023-2025 | Curriculum development committee                  | Chairman |
| 2022-2023 | Curriculum development committee                  | Member   |
| 2022-2023 | ERP implantation committee                        | Member   |
| 2022-2023 | University board                                  | Member   |
| 2021-2023 | Quality and AACSB Accreditation committee (AACSB) | Member   |
| 2021-2023 | Hiring committee                                  | Member   |
| 2021-2022 | Social Committee                                  | Member   |
| 2020-2021 | Strategic Plan Committee                          | Member   |
| 2017-2021 | Faculty Academic Board                            | Member   |
| 2017-2021 | Faculty Advisory Board                            | Member   |
| 2019-2021 | MBA Admission Committee                           | Member   |
| 2017-2021 | Curriculum and Courses Development Committee      | Member   |

### COMMUNITY SERVICE AND SOCIAL RESPONSIBILITY

| Year           | Society/Association/ Institution                                 | Role             |
|----------------|--|------------------|
| 2024 - Present | The Institute of Analytics                                       | Affiliate Member |
| 2021 - Present | IAENG Society of Bioinformatics                                  | Member           |
| 2020 - Present | IAENG International Association of Engineers                     | Member           |
| 2019 - Present | Internet Society   | Member           |
| 2019- Present  | International Society for Development and Sustainability (MISDS) | Member           |
| 2007- 2021     | Institute of Electrical and Electronics Engineers (IEEE)         | Member           |