

2016-2025 AACSB CV**Faculty Name: King Talal School of Business Technology****Academic Rank – Department Name:** Business Administration**AACSB Status:** SA / PA / SP / IP**Work phone:** +962-790306926**Email:** r.wishah@psut.edu.jo**RESEARCH PROFILE**

Profile	Link	No. of Citations	h-index
Google Scholar	https://scholar.google.com/citations?hl=ar&user=6A6eBrwAAAAJ	262	5
Scopus ID	https://www.scopus.com/authid/detail.uri?authorId=57188731879	101	3

EDUCATION

Year	Degree	Major	Institution
2012	PhD	Business Administration	Argosy University, Chicago
2008	M.Sc.	Business Administration (MBA)	Argosy University, Chicago
2006	B. Sc.	General Study	Eastern Illinois University, Charleston

ACADEMIC POSITIONS

Year	Academic Title	Institution
2013 – Present	Associate Professor	Princess Sumaya University for Technology, Amman- Jordan
2012 – 2013	Part time Lecturer	Princess Sumaya University for Technology, Amman- Jordan

ADMINISTRATIVE POSITIONS

Year	Title	Institution
2014 – 2015	Head of Business Administration Department	Princess Sumaya University for Technology, Amman, Jordan,

PROFESSIONAL CERTIFICATIONS & MEMBERSHIPS

Year	Certification	Institution
2004	Certificate in the Teaching of Economics	University of Illinois at Chicago, USA

PROFESSIONAL CERTIFICATIONS & MEMBERSHIPS

Year	Certification	Institution
2004	Certificate in the Teaching of Economics	University of Illinois at Chicago, USA
2021	Project Management Professional (PMI - PMP)	Southern Alberta Institute of Technology
2022	PMI Risk Management Professional (PMI -RMP)	Southern Alberta Institute of Technology
2022	SAIT (Curriculum Excellence foundations 1)	Southern Alberta Institute of Technology
2022	SAIT (Curriculum Excellence foundations 2)	Southern Alberta Institute of Technology
2022	SAIT (instructional Skills Workshop)	Southern Alberta Institute of Technology

JOURNAL PUBLICATIONS – 5 Years

Year	Journal Publications	Article Classification (Basic, Applied, Teaching)	Indexing	Quartile
2025	Ghazi A Samawi, Metri F Mdanat, Omar M Bwaliez, Raed Wishah (2025/10/1) Industry 4.0 and Jordanian Pharmaceuticals: Systematic Literature Review of Efficiency and Sustainability: Springer Nature Switzerland	<i>Applied</i>		
2025	Awni Rawashdeh, Ghazi A. Al-Weshah , Liu , Raed Wishah ,Enhancing Green Identity: The Role of Digital Promotion in Shaping Tactical Marketing Orientations, Springer 2025	<i>Accepted</i>		Q2
2025	Raed Al-Wishah , Leila Rawashdeh , Ghazi A Samawi The Potential of Artificial Intelligence in Enhancing Recycling Processes and Reducing Environmental Pollution: An Applied Study in Jordan, The 3rd International Conference on Advancing Sustainable Futures (ICASF 2025).	<i>Accepted</i>		Q2
2025	Wishah Raed ,Fida Zakzouk ,Leila Rawashdeh , Emad Ahmed. et al, (2025). Utilizing Artificial Intelligence to Enhance Employee Experience and Improve Human Resource Management Efficiency: A Performance Analysis of Companies.... Jornal of Ecohumanism VOL. 4 NO. 1 (2025)	<i>Applied</i>		
2025	Wishah Raed ,Mohammad Ahmad Sumadi, Mohammed Abubaker et al (2025) The role of the Artificial Intelligence application on waste reduction in factories productivity Jornal of Evolutionary Studies in Imaginative Culture (ESIC) Vol. 9.1 , S1 2025 https://doi.org/10.70082/esiculture.vi.2914	<i>Applied</i>		
2023	Wishah, Raed & Abdulbaqi, Azmi Shawkat et al (2023) Security and integrity of medical log records management in the cloud storage, Journal of Discrete Mathematical Sciences and Cryptography, 1-10, DOI: 10.47974/JDMS-1784	<i>Applied</i>		

2023	Abdulkareem M Alarabiat, Kasypi Mokhtar, Raed H Wishah, Mohd S Muda, Mohammad Shaban Al smadi , Mohammad Dakhlalh , et al (2023). The Mediating Effect of Job Satisfaction on the Association Between Employees' Participation and Job Performance: Empirical Evidence from Jordanian Seybold Report 18(10):98-119	<i>Applied</i>		
2023	Abdulkareem M Alarabiat, Kasypi Mokhtar, Raed H Wishah, Mohd S Muda, Mohammad Shaban Al smadi , Mohammad Dakhlalh et al (2023). Employees Participation, Job Satisfaction and Job Performance in the Jordanian Income and Sales Tax Department: Seybold Report, 18(10):64-89, DOI: 10.5281/zenodo.10044018	<i>Applied</i>		
2019	Alali, H., Wishah, R. & Al-Weshah, G. (2019). The Demarketing of Energy Drinks Using Facebook Media: A Healthcare Perspective, International Journal on Advanced Science, Engineering and Information Technology, vol. 9(3), 835-840.	<i>Applied</i>		
2019	Wishah, R., Abuhashes, M. & Sumadi, M. 2019. The Role of Positive Word of Mouth on the Success of Convenience Stores Loyalty Programs. International Journal of Islamic Marketing and Branding. Vol.4 No.2, pp.83 – 10.	<i>Applied</i>		
2019	Mohammad, J., Quoquab, F., Idris, F., Al Jabari, M. & Wishah, R. 2019. The mediating role of overall fairness perception: a structural equation modeling assessment. Employee Relations, 41 (3): 614-636.	<i>Applied</i>		
2018	Raed Wishah, Marwan Al-Nsour , Malek Alharafsheh, Saleh AlKhalailh, and F. Alshbeekat, "Factors influencing cloud computing in telecommunications companies," Indonesian Journal of Electrical Engineering and Computer Science, vol. 12(3), pp. 1334-1339, 2018. .	<i>Applied</i>		
2019	Abuhashesh, M., Sumadi, M. & Wishah, R. (2019). The Rise and Fall of Jordanian Tourism Economy; A Review. Madrid, Spain, (34th IBIMA Conference: 13-14 November 2019, ISBN: 978-0-9998551-3-3.	<i>Applied</i>		
2019	Sumadi M., Abuhashesh, M., Wishah, R. & Ghesh, N. (2019). How Safe is the Patient's Data on Electronic Medical Record Systems. Granada, Spain, (33rd IBIMA, 10-11 April 2019), ISBN: 978-0-9998551-2-6.	<i>Applied</i>		
2018	Mohammad,J., Quoquab, F., Idris,F., Al-Jabari, M., Hussin,N. & Wishah, R. (2018). The relationship between Islamic work ethic and workplace outcome: A partial least squares approach, Personnel Review..	<i>Applied</i>		

2018	Alzougool,B. & Wishah, R. (2018). Use and Addiction of Social Networking Applications by University Students in Jordan, Journal of Technology in Behavioral Science, 1-9.	<i>Applied</i>		
2017	Al-Wishah, R. (2017), Health Information Privacy and Security Framework: Supporting Electronic Medical Records in Healthcare Systems, International Journal of Innovation and Business Strategy 8 (2), 30-39.	<i>Applied</i>		
2017	Wishah,R., Al-nsour,M., Najdawi,A. & Mohammad, J. (2017). The impact of smartphone applications and technologies (GAM apps) on improving e-services in Greater Amman Municipality, International Journal of Society Systems Science, 9 (4), 333-352.	<i>Applied</i>		
2017	Kloub, M., Wishah,R., Alzubi,K., Alaal, SA. &Alweshah, M. (2017). The impact of information and communication technologies on the application of knowledge management: an empirical study on commercial banks operating in the Jordanian capital city 'Amman', International Journal of Technology, Policy and Management,17 (2), 95-122..	<i>Applied</i>		
2016	Wishah, R. (2016). The Impact of Organizational Effectiveness on Crisis Management from the Standpoint of Supervisory Leadership Working in Jordan Industrial Companies, International Business and Management, 12 (3), 31-40	<i>Applied</i>		
2016	Alali, H., Wishah, R., Alali, S., Al-Sukkar, A. &Abu-Hussien, A. (2016), E-Marketplace Legal And Regulatory Framework In Jordan: A General View, Journal Of Theoretical & Applied Information Technology, 85 (2).	<i>Applied</i>		
2016	Wishah, R. (2016). The Impact of Organizational Effectiveness on Crisis Management from the Standpoint of Supervisory Leadership Working in Jordan Industrial Companies, International Business and Management, 12 (3), 31-40.	<i>Applied</i>		
2016	Wishah, R., Alali, S. (2016). The Perceptions of Patients on Privacy and Confidentiality of Using Electronic Medical Records in Health Care Systems. Proceedings of International Conference on Innovation in Business and Strategy (ICIBS 2016), Kuala Lumpur November, 2016	<i>Applied</i>		
2015	Al-Wishah, R. (2015). Market Research of the Innovative Smelling Smartphone. In Proceedings of the International Conference on Information and Knowledge Engineering (IKE) (p. 29). The Steering Committee of the World Congress in Computer Science, Computer Engineering and Applied Computing (Worldcomp).	<i>Applied</i>		

2014	Alali, H., Alweshah, M. & Wishah, R. (2014). Hospital Information Systems Success: Towards an Evaluation Framework, Australian Journal of Basic & Applied Sciences, 8 (9).	<i>Applied</i>		
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PROCEEDINGS/PRESENTATIONS – 5 Years

Year	Presentations	Article Classification (Basic, Applied, Teaching)	Indexing
2019	Abuhashesh, M., Sumadi, M. & Wishah, R. (2019). The Rise and Fall of Jordanian Tourism Economy; A Review. Madrid, Spain, (34th IBIMA Conference: 13-14 November 2019, ISBN: 978-0-9998551-3-3.		
2019	Sumadi M., Abuhashesh, M., Wishah, R. & Ghesh, N. (2019). How Safe is the Patient's Data on Electronic Medical Record Systems. Granada, Spain, (33rd IBIMA, 10-11 April 2019), ISBN: 978-0-9998551-2-6.		

RESEARCH WORK IN PROGRESS

Year	Work in Progress / Title	Status (Submitted, Accepted)
	Instagram Characteristics and Customer Attitudes Toward Instagram Advertisement	<i>Submitted</i>
	The Mediating Role of Job Satisfaction on Employees Participation and Job Performance in the Jordanian Income and Sales Tax Department	<i>Accepted</i>
	The Influence of Job Satisfaction on Employees' Participation on Job Performance Using PLS-SEM	<i>Accepted</i>

COMMUNITY SERVICE AND SOCIAL RESPONSIBILITY

Year	Society/Association/ Institution	Role
2006 – 2008	IEEE	<i>Member</i>
2010 – 2013	ACM	<i>Member</i>

IMPACT OF SCHOLARSHIP

Year	No. of Reviewed Articles

GRADUATE RESEARCH SUPERVISION

Year	Thesis title	Role (Supervisor / Co-supervisor/Examiner)	Degree (PhD, MSc)	Institution
Dec, 2015	The Impact of Using Value Stream Mapping (VSM) on Inventory Management Improvement	<i>Examiner</i>	<i>MSc</i>	Balqa applied university
January , 2017	The Impact of Critical Success Factors in Implementing Enterprise Resource Planning on Lean Production Applied Study on Jordanian Manufacturing Companies	<i>Examiner</i>	<i>MSc</i>	Balqa applied university

Jan 2017	Immigrants' Entrepreneurship in Jordan: Motivations and Challenges	<i>Examiner</i>	<i>MSc</i>	Princess Sumaya University for Technology
Jan 2017	Factors Affecting the Implementation of JCI standards In Jordan Hospitals	<i>Examiner</i>	<i>MSc</i>	Arab Open University
April, 2017	The impact of critical success factors of project management on organizational performance: Applied study on construction companies in Jordan	<i>Examiner</i>	<i>MSc</i>	Balqa applied university
2018	The Effect of Employees Participation in Decision Making on Job Performance in Jordanian Government	<i>supervisor</i>	<i>PhD</i>	UNIVERSITI MALAYSIA TRENGGAN U
2019	The impact of GM on brand awareness and purchase decision of customers of entrepreneurial restaurants in Amman Jordan	<i>supervisor</i>	<i>MSc</i>	PSUT
Jan 2019	Motivation and challenges of female Entrepreneurship in Traditional Vs. Nontraditional sectors in Jordan	<i>Examiner</i>	<i>MSc</i>	Princess Sumaya University for Technology
Jan 2020	The impact of Entrepreneurship of political stability unemployment as amoderating variable	<i>Examiner</i>	<i>MSc</i>	Princess Sumaya University for Technology
Jun 2020	The economic determinants of corruption- the case of six countries in the MENA	<i>Examiner</i>	<i>MSc</i>	Arab Open University
Dec.20 20	Organizational Justice and Employee's Job Satisfaction: An Applied Study on Manaseer Industrial Complex	<i>Examiner</i>	<i>MSc</i>	Mutah University
Dec.20 20	Entrepreneurial Bricolage Fostering New Product Development: Mediating Role of Entrepreneur' is Creativity	<i>Examiner</i>	<i>MSc</i>	Princess Sumaya University for Technology
January . 2021	The Effect of Supply Chain Collaboration on New Product Performance: The Mediating Role of Knowledge Sharing and Innovation Capability	<i>Examiner</i>	<i>MSc</i>	Balqa applied university
2025	Title: The Influence of Authentic Leadership on Service Recovery Performance in 4- and Star Hotels in Jordan: The Mediating Role of Learning from Failure.	<i>Examiner</i>	<i>MSc</i>	, Hashemite University
2024	Title: The Mediating Effect of Organizational Culture on Leadership Styles and Crisis Management in Jordanian Private Hospitals.	<i>Examiner</i>	<i>MSc</i>	Al-Balqa Applied University

2024	Title: The Impact of Artificial Intelligence on Operational Performance in the Jordanian Insurance Sector from Employee Perspectives.	<i>Examiner</i>	<i>MSc</i>	Arab Open University
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COMMUNITY SERVICE AND SOCIAL RESPONSIBILITY

Year	Society/Association/ Institution	Role